S ShoreTel®

ShoreTel Mobility

xtelesis
experience excellence

EMPOWER A MORE RESPONSIVE, ACCESSIBLE WORKFORCE

Increase worker effectiveness and reduce operational exposure when you integrate smartphones and tablets into your enterprise business phone system.

ShoreTel Mobility is designed to extend unified communications (UC) applications to smartphones, tablets, and wearable devices so workers can achieve maximum productivity anytime, anywhere. The result: a more engaged, connected, responsive workforce which increases your team's professionalism, sales and service. ShoreTel Mobility integrates with ShoreTel UC systems securely and easily, and dramatically reduces operational telecom expenses. Increased team responsiveness, ease of deployment and cost savings quickly pay off in an improved bottom line.

The power of a desk phone on your own mobile device

Unified communications speeds business processes and information access. ShoreTel Mobility gives iOS and Android devices high-performance UC features like video conferencing

with room-based systems, peer-to-peer video, desktop sharing, calendar access, CRM integration, instant messaging and presence, and desk phone features like extension dialing, conference calling, company directory, hold and call transfer.*

When coupled with the ShoreTel Dock, ShoreTel Mobility-enabled iPhones and iPads become the desk phone for the mobile generation—the only phone a mobile worker will ever need. The ShoreTel Dock keeps iOS devices fully charged and offers the advantages of a full keypad, handset, and speakerphone—ergonomically designed to turn an Apple device into a desk phone with superior sound and user convenience.

Control business communications while allowing personal device use

Mobile device usage is growing exponentially, and workers prefer to use their personal smartphones,

BENEFITS :

- Empower a more responsive, accessible workforce
- Control business communications while allowing personal device use
- Reduce enterprise telecom costs dramatically
- Deploy secure enterprise communications for mobile workers
- Available for on-premises systems as an appliance or virtualized application

* Not all features available for all platforms; see your ShoreTel representative for details

ShoreTel. Brilliantly simple business communications.

ShoreTel Mobility is available for the Apple Watch—users can download the app for free from iTunes

tablets, and wearable devices for work-related communications. But allowing staff to BYOD (bring your own device) requires IT control to maintain enterprise communication integrity and security.

ShoreTel Mobility allows users to separate their business and personal communications on a single device, a "dual persona" solution that maintains separate identities. Employees will never give a customer their personal mobile number again; instead their company number follows them from desk to field. And managers can rest easy knowing that customer lists stay with the company, not the employee.
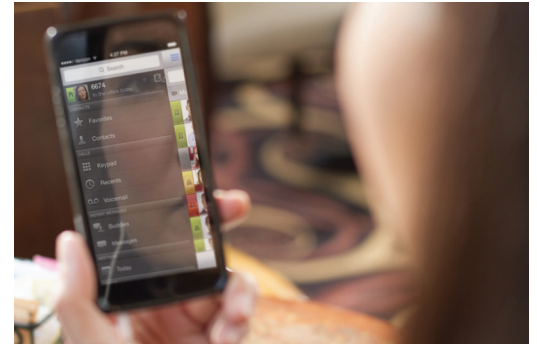
Reduce telecom costs dramatically

The patented ShoreTel mobility solution saves your business money, automatically. The solution leverages VoIP over Wi-Fi and 3G/4G cellular data, reducing or eliminating wireless roaming charges by seamlessly handing off calls between the best available networks. International direct dial charges are also drastically reduced because ShoreTel Mobility routes calls through the enterprise PBX to leverage least-cost routing.

ShoreTel Mobility is such a robust UC solution, and BYOD so popular with employees, that some businesses find capex reductions by eliminating the need for desk phones and leveraging personal mobile devices for primary business communications.

Deploy secure enterprise communications

With ShoreTel Mobility's use of AES- 256 encryption, IT administrators can be assured that their mobile voice communications are secure. Strong device- and user-level authentication with innovative digital certification, along with automatic initiation of application-layer SSL VPN for users outside the enterprise firewall, ensure robust security. And VPN is built in, so users never need to re-authenticate.

Similarly, adaptive location-aware policies and enterprise directory integration make administration brilliantly simple.

Available for on-premises systems as an appliance or virtualized application

ShoreTel Mobility simplifies system management and deployment with a single solution for all UC systems, with a central client management portal for bulk configurations and updates. None of the platforms require manual upgrades or end-user intervention.

ShoreTel Mobilty Router appliance:
For on-premises UC deployments that need mobility for most employees, ShoreTel Mobility Router is an innovative solid-state network appliance that extends voice and UC capabilities to mobile devices, while supporting leading enterprise PBXs, wireless LANs and cellular carriers.
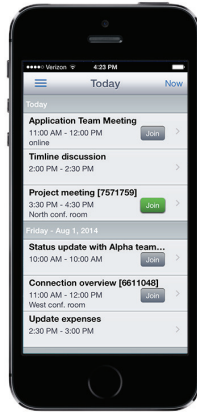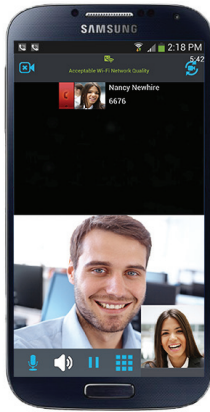
ShoreTel Mobility Router virtualized:
For on-premises UC deployments that have invested in virtualization, ShoreTel Virtualized Mobility Router utilizes the same industry-leading software found on the ShoreTel appliances but is virtualized on a customer-provided industry-standard x86 servers running VMware.
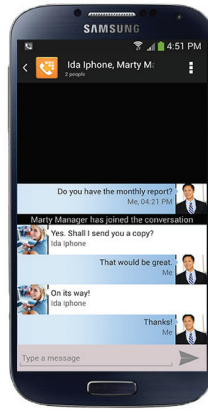
Bring your own device and watch productivity soar

Peer-to-peer video calling keeps workers fully engaged no matter where they are.

Join conference calls, WebEx and GoToMeeting sessions with one click.
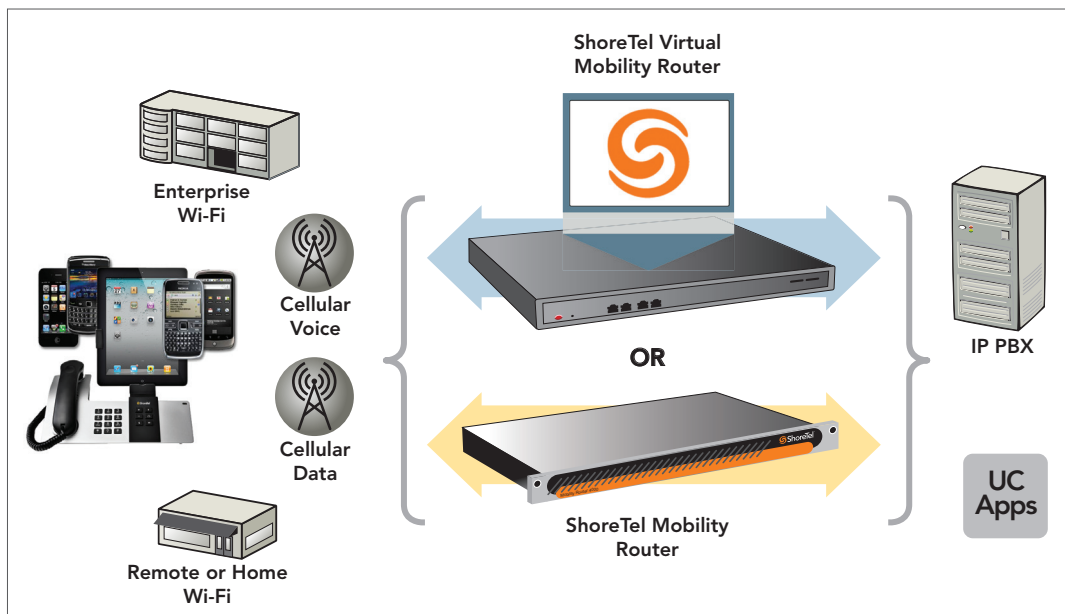
Send instant messages to communicate quickly and easily.

Contact information also includes user's location and availability status.

ShoreTel Mobility: optimizing Wi-Fi, cellular and enterprise networks to bring desktop functionality to user's favorite mobile devices.

Enterprise Wi-Fi

Cellular Voice

Cellular Data

Remote or Home Wi-Fi

ShoreTel Virtual Mobility Router

OR

ShoreTel Mobility Router

IP PBX

UC Apps

WHAT CUSTOMERS SAY:

"We have a large number of employees who travel from site to site. They enjoy the fact that they can take their phone numbers with them so they don't have to rely on cell coverage or forward calls to a different number. Users simply log into a phone at any of our sites and it's automatically programmed to them."

TONY HAKES
Help Desk Supervisor and Junior System Administrator
Sotera Defense Solutions

ShoreTel. Brilliantly simple business communications.

Features

Fully featured BYOD

- Extension dialing
- Call transfer
- Presence
- Calendar access

Collaboration

- Video Conferencing
- Peer-to-peer video
- Instant messaging
- Desktop sharing

Business process integration

- CRM
- Go-to-Meeting
- WebEx

ShoreTel. Brilliantly simple business communications.

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple IP phone systems and unified communications solutions powering today's always-on workforce. Its flexible communications solutions for on-premises, cloud and hybrid environments eliminate complexity, reduce costs and improve productivity.

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